

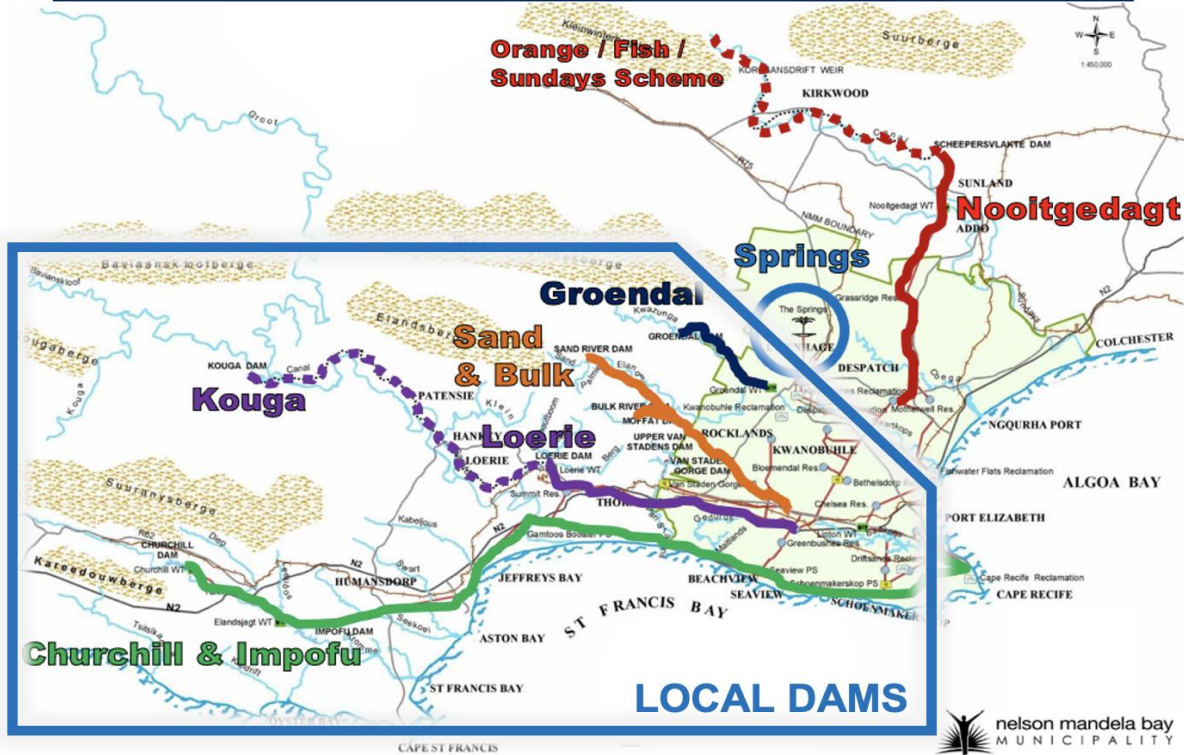
# WATER SUPPLY & USAGE STATISTICS

As at Monday, 23 May 2022

TODAY'S DAM STORAGE	CHANGE FROM A WEEK AGO	WATER PRODUCED
12.38%	-0.14%	292 MLD
NMBM TARGET DEMAND = 230 MILLION LITRES PER DAY (MLD)		

62 MLD USED OVER TARGET!

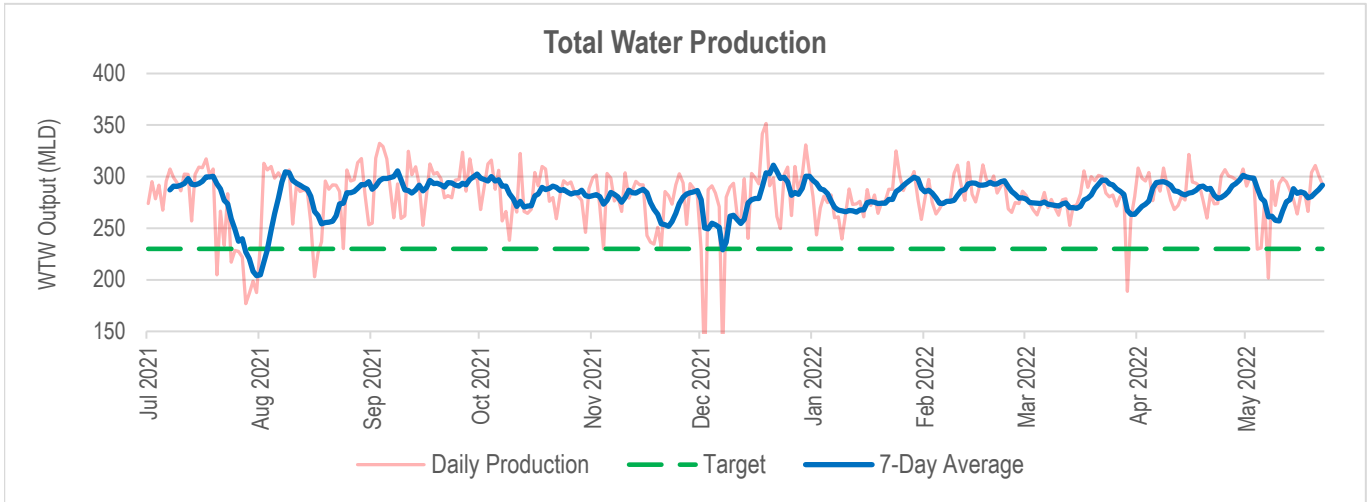
## NMBM POTABLE WATER BULK SUPPLY SYSTEM



## WHEN WILL LOCAL DAMS RUN DRY?

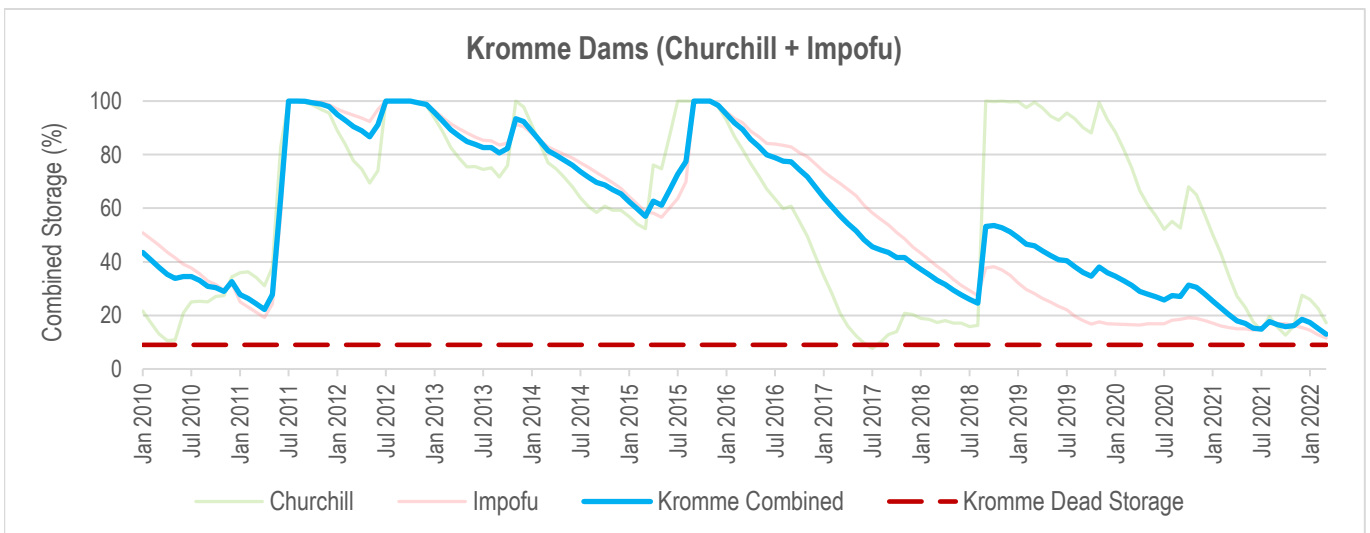
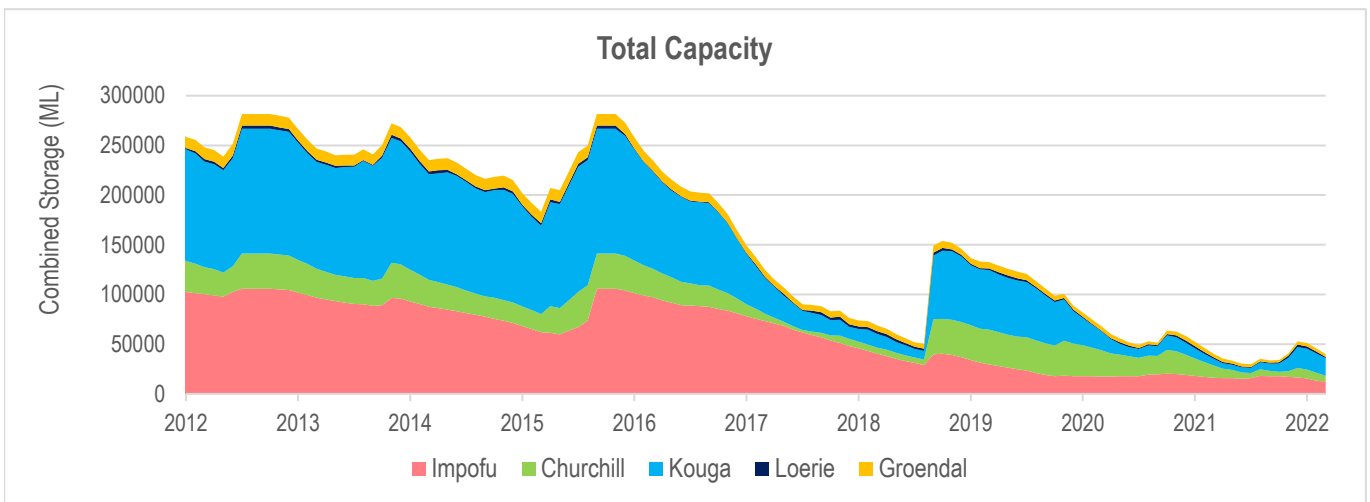
22 DAYS TILL DAM FAILURE!								
System	Dam	Dam levels		Dead storage		Available water (ML)	Current abstract (MLD)	Water Remaining (Days)
		(%)	(ML)	(%)	(ML)			
Kromme	Churchill	11.27	3,972	7.5	2,643	1,329	60	22
	Impofu	10.35	10,946	9.5	10,047	899	30	30
Kouga	Loerie	41.77	1,264	19.0	575	689	9	77
Groendal	Groendal	22.13	2,575	2.4	279	2,296	12	191

## WATER SUPPLIED BY NMBM

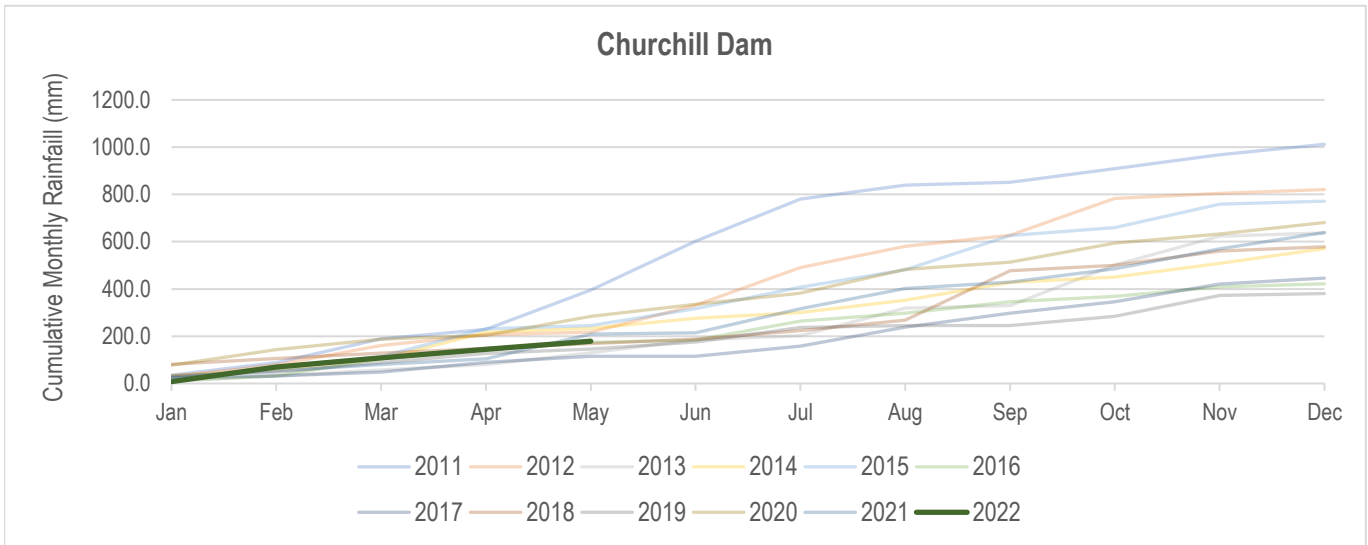


<b>107</b>	<b>5</b>	<b>180</b>
Local Dams Target = 56 Mld	Springs & Groundwater	Nooitgedagt

## LOCAL DAM STORAGE



# RAINFALL IN CATCHMENT AREAS



## WHAT SHOULD I DO?

### OUR CONSUMPTION IS TOO HIGH!

Learn how to read your monthly WATER BILL to see just how much water you and your family are using!

- 1 person icon = 1.5 kℓ
- 2 person icons = 3.0 kℓ
- 3 person icons = 4.5 kℓ
- 4 person icons = 6.0 kℓ
- 5 person icons = 7.5 kℓ
- 6 person icons = 9.0 kℓ
- 7 person icons = 12.0 kℓ
- 8 person icons = 15.0 kℓ

NUMBER OF PEOPLE IN YOUR HOUSEHOLD (HOUSEHOLD SIZE)      MONTHLY WATER BILL VOLUME (KILOLITRES PER HOUSEHOLD)

**nelson mandela bay MUNICIPALITY**  
 PORT ELIZABETH | UITENHAGE | DESPATCH

TAX INVOICE  
 3353 335355  
 Page 1  
 Ward Number 01  
 Deposit 660.00

VAT REG No: 4450133473  
 TEL: 506 5555 FAX: 506 1304

STATEMENT DATE: 03/07/2017  
 ACCOUNT No: 630 123 456 789

DATE	DETAILS	AMOUNT
33/06	BROUGHT FORWARD	4 446,70
01/07	17/18 OMD RATES TOTAL	2 300,00CR
03/07	33 KANGALE STREET READINGS TO 19/06/17 NEW METER, READING IS SCHEMELD FOR 17/07/17	214,28 41,49 43,52 147,56 20,71 41,49 47,30 9,11 23,47 13,09 1609,06
03/07	17/18 OMD RATES	1 609,06
03/07	17/18 OMD RATES	18,29
03/07	INTEREST	0,00CR
TOTAL PAYABLE:		4 496,26
Pre-paid electricity meter will be blocked for arrears owing on this account.		
OVERDUE	2140,70	THIS MONTH 2355,50
UNLESS PAID WITHIN 14 DAYS SERVICES WILL BE SUSPENDED.		
PAYABLE BEFORE		01/08/2017
PLEASE READ INFORMATION OVERLEAF		

## ONLY USE 50 LITRES PER PERSON PER DAY

- 2ℓ Drinking water
- 2ℓ Cooking water
- 2ℓ Washing hands
- 9ℓ 1 toilet flush
- 10ℓ 2 minute shower
- 9ℓ 1 sink of dishes
- 5ℓ Household cleaning
- 1ℓ Water for pets
- 10ℓ Laundry

**AVOID DRY TAPS!**  
 SAVE WATER NOW!

# WATER COMPLAINTS RECEIVED & RESOLVED

From 1 July 2020 to 17 May 2022

Key	Cluster	Previous week total	Received	Resolved	Outstanding	Reported this week	Completed this week
<span style="color: yellow;">■</span>	1 - Molly Blackburn	8019	8119	7694	425	100	162
<span style="color: orange;">■</span>	2 - Lillian Diedericks	15794	15974	14938	1036	180	577
<span style="color: red;">■</span>	3 - Alex Matinkca	7409	7525	7092	433	116	198
<span style="color: teal;">■</span>	4 - Zola Nqini	11719	11874	10854	1020	155	529
<span style="color: blue;">■</span>	5 - Champion Galela	5176	5235	4994	241	59	129
<span style="color: green;">■</span>	6 - Govan Mbeki	2209	2242	2140	102	33	28
<b>TOTAL</b>		<b>50326</b>	<b>50969</b>	<b>47712</b>	<b>3257</b>	<b>643</b>	<b>1623</b>



Cluster	Wards
1 - Molly Blackburn	1, 2, 3, 4, 5, 6, 8, 9, 12, 39, 40
2 - Lillian Diedericks	7, 10, 11, 13, 29, 31, 32, 34, 35, 37, 38, 41
3 - Alex Matinkca	23, 54, 55, 56, 57, 58, 59, 60
4 - Zola Nqini	42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53
5 - Champion Galela	25, 26, 27, 28, 30, 33, 36
6 - Govan Mbeki	14, 15, 16, 17, 18, 19, 20, 21, 22, 24

