

WATER LEAKS RESOLVED

MONDAY
4

DECEMBER
2023



KEY	CLUSTER	COMPLAINTS RECEIVED	RESOLVED	OUTSTANDING	COMPLETED THIS WEEK
	Molly Blackburn	2,570	2,220	350	71
	Lillian Diedericks	6,358	5,667	691	356
	Alex Matikinca	1,733	1,323	410	84
	Zola Nqini	3,154	2,672	482	269
	Champion Galela	1,414	1,195	219	107
	Govan Mbeki	688	636	52	55
TOTAL		15,917	13,713	2,204	942

Disclaimer: This involves all water related complaints received.

	Completed This Week	Completed on Invest.	Completed with JC	Unknown
1 - Molly Blackburn	71	55	16	-
2 - Lillian Diedricks	356	165	190	1
3 - Alex Matikinca	84	56	28	-
4 - Zola Nqini	269	132	137	-
5 - Champion Galela	107	78	29	-
6 - Govan Mbeki	55	27	28	-
Total	942	513	428	1

	STATUS	2	3	5	6
BURST ON SERVICE	781	59	64	0	658
BURST PIPE	1,015	181	6	0	828
LEAK AT METER	5,490	29	750	4	4,707
LEAKING FIRE HYDRANT	121	17	2	0	102
LEAKING VALVE	114	17	0	0	97
SERVICE LEAK	2,181	116	160	0	1,905
STOLEN COMMUNICATION PIPE	32	0	1	0	31
STOLEN METER	696	4	61	0	631
STOP-COCK	398	2	60	1	335
WATER LEAK	5,089	667	8	0	4,414
Total	15917	1,092	1,112	5	13,708