

What can be recycled?

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PLASTIC: There are many different types of plastic and each one has a number that can be seen on the product. Nrs 1 to 5 are mostly recycled

CARDBOARD/PAPER: Cardboard of any kind (corrugated cardboard, cosmetic & medicine boxes, toilet roll cores etc.) – must be flattened. Office paper, computer printouts, writing paper, shredded WHITE paper etc

GLASS: Most glass bottles are recyclable but not light bulbs, crystal, ceramic cups, mirrors etc

CANS: Aluminium and steel cans - must be flattened
Recycling and Waste Drop-off Facilities can be viewed on the Sustainable Seas Trust site: https://sstafrica.org.za/my_map/index_waste_recycle.html

Legal Framework

Waste management is mainly governed by South Africa's National Environmental Management: Waste Act (Amendment Act, 2014). There are Norms and Standards and Regulations that have been published under the "Waste Act" that regulate waste management in more detail. The NMBM by-laws also regulate waste management in the NMBM.

- General Duty of Care (Section 16 of NEM:WA, 2014) places responsibility on any person who handles waste, as well as their employees to:
- avoid the generation of waste where possible; and
- minimise the toxicity and amounts of waste that are generated
- re-use, recycle and recover waste where possible
- ensure waste is treated or disposed of in an environmentally sound manner
- ensure waste does not endanger health or the environment or cause a nuisance through noise, odour or visual impacts
- prevent the waste from being used for an unauthorised purpose.
- inform consumers of the impacts of hazardous waste

Where can I find out more on NMBM Waste related topics?

Visit the NMBM website's My Waste page: <https://www.nelsonmandelabay.gov.za/page/my-waste>

How to apply for NMBM Trade Contract?

- 1) Documentation required
 - a) The proof of account that the applier is paying for Municipality services.
 - b) The should be a renting proof whoever is the renting the premises.
 - c) Identity document will be needed in future
- 2) Who can do the application (owner / tenant) and where the application can be done?

The owner of the building/Landlord or the person occupying/renting the building for business can contact the depot or Trade Supervisor to apply for contract. If the person is renting the premises, we need the contact details of the landlord upfront. The application can be done at business premises by the Supervisor so that he can check other things like the storage chamber and the available space if there is no storage chamber.

- 3) Costs involved
 - a) There is a fixed monthly cost to hire a municipal sprico bin (1.1 cub metre).
 - b) Then there is a fixed monthly cost for emptying the sprico bin. (add the two for the total cost).
 - c) If a sprico bin is not hired there is a monthly cost charged for the number of bags that are generated and collected.
 - d) The tariffs increase yearly in July and the latest tariffs are available from the document library on the municipal website.
- 4) Duration / period of contract and when / if a contract should be renewed.

There is no duration/timelines for the contract. It's an open contract and it is serviced until the owner decides otherwise. There is no renewal period.

- 5) How to cancel the contracts and where
The person should inform Waste Management, in particular the depot where the business is operating. In the CBD area and suburbs in the city areas ,one should contact Harrower road depot at **041-506 2018** or the Refuse Superintendent at **060 540 5247** ,Senior Superintendent **082 5242 688** and or Assistant Manager **079 4900 679**. Sometimes the businesses directly contact Disposal Clerk (**041 506 2023**) for their contract cancellation, should this happen the Disposal Clerk should liaise immediately with affected depot to ensure that service is stopped



WASTE MANAGEMENT FOR BUSINESSES IN NELSON MANDELA BAY MUNICIPALITY



What is this pamphlet about?

This pamphlet aims to educate small to medium sized business in the Nelson Mandela Bay Municipality (NMBM) on what waste services the NMBM provides and how business waste should be managed.

What is waste?

A summarised definition of waste is “any substance, material or object that is unwanted or thrown away.”

What is Business waste?

All waste generated by business is classified by NMBM as “business waste”. This includes:

- All waste generated during business operations. An example is a grocery store or ‘spaza shop’ will generate packaging waste such as boxes and plastic wrap after new products are taken out of packaging for re-sale. This includes all aspects of running the business from the office work to the cleaning.
- Waste generated by employees and visitors at the business premises.

Responsibilities of Business Owners / Managers

Business waste falls under the business owner or manager’s responsibility, who must ensure that:

- Waste is stored correctly ie refuse storage area in containers
- There is a valid waste service account or agreement with the NMBM or a private waste contractor for the collection of waste
- Waste is collected by a municipal or by a registered waste contractor/ transporter and taken to a permitted landfill
- The correct amount of waste put is out for collection

Current problems with business waste in NMBM

The NMBM have experienced the following issues:

- Businesses that have a contract with NMBM put out more waste for collection than what they are paying for

- Business waste is dumped on curbs or open spaces in the community
- Businesses are not recycling which result in paying more as more refuse is placed out for collection

Waste Storage: Good Practice

- Waste skips, bins or bags should be stored undercover
- Recyclable materials (e.g. paper, cardboard, plastic and glass) should be stored separately from non-recyclable general waste.

Storage Area

The owner of a property must provide adequate space on the property where a receptacle for the purpose of depositing waste/refuse be kept in terms of the Waste Management By-law. The space must comply with:

- requirements imposed by the municipality by notice to the owner where applicable
- be constructed in accordance with the requirements of any applicable building regulations
- be so located that the receptacle is not visible from a street or public place;
- where applicable, be so located as to permit convenient access to and egress from such place for waste collection vehicle or waste collection staff; and
- be in a location convenient for the occupants of the property to discourage littering or the unhealthy accumulation of waste.
- The owner of property must place or cause the receptacle to be placed in the space provided and must at all times keep it there.

Waste Collection: Good Practice

- Familiarise yourself with collection services offered by NMBM and their costs
- Ensure that you have a waste service account or agreement with the NMBM or a private waste contractor for the collection of waste
- Ensure your employees are aware of how many waste bins or bags can be put out on a weekly basis, as well as what days waste is collected

Waste Disposal: Do’s and Don’ts

DO:

- Use a registered waste transporter to remove your waste
- Keep disposal receipts as proof of safe disposal

DO NOT:

- Take business waste to a municipal drop off sites. Business waste is not accepted at municipal drop off sites
- Place business waste next to litterbins for NMBM to collect
- Dump business waste on the kerb to be collected by the domestic household waste kerbside collection
- Use donkey carts to dispose of waste

Penalties and fines

Typical violations for which fines are issued:

- illegal dumping of waste
- burning or burying waste
- use of municipal collection services without payment
- storing waste on unpermitted sites
- storing waste in a manner that creates physical, odour or visual nuisance
- mishandling of hazardous waste.

You can be fined in terms of the NMBM waste management by-laws or in terms of other legislation pertaining to waste management. To enforce the by-laws, the NMBM employs waste rangers who inspect business and can issue fines for waste mishandling.

Why recycle?

Recycling is a smart choice, not only is it the ‘environment-friendly’ option, but it can also save your business money. There are many formal & informal recyclers who will collect recycling free of charge. This means your business has less waste to pay removal fees for and you contribute to sending less waste to landfill.